Starmobile

ENGAGE™ 8

User Manual

Introduction

Thank you for purchasing the Starmobile ENGAGE 8. We trust that it will meet your satisfaction.

Please read the instructions in this manual prior to operating. Starmobile does not assume any liability from improper operation or accidental damage of the unit.

We will periodically refresh the content in this user manual in order to serve you better. If the actual setup and usage of your unit differs from what is detailed in this user manual, please visit the Starmobile website (www.starmobile.com.ph) for the latest product information or email us at info@starmobile.com.ph.

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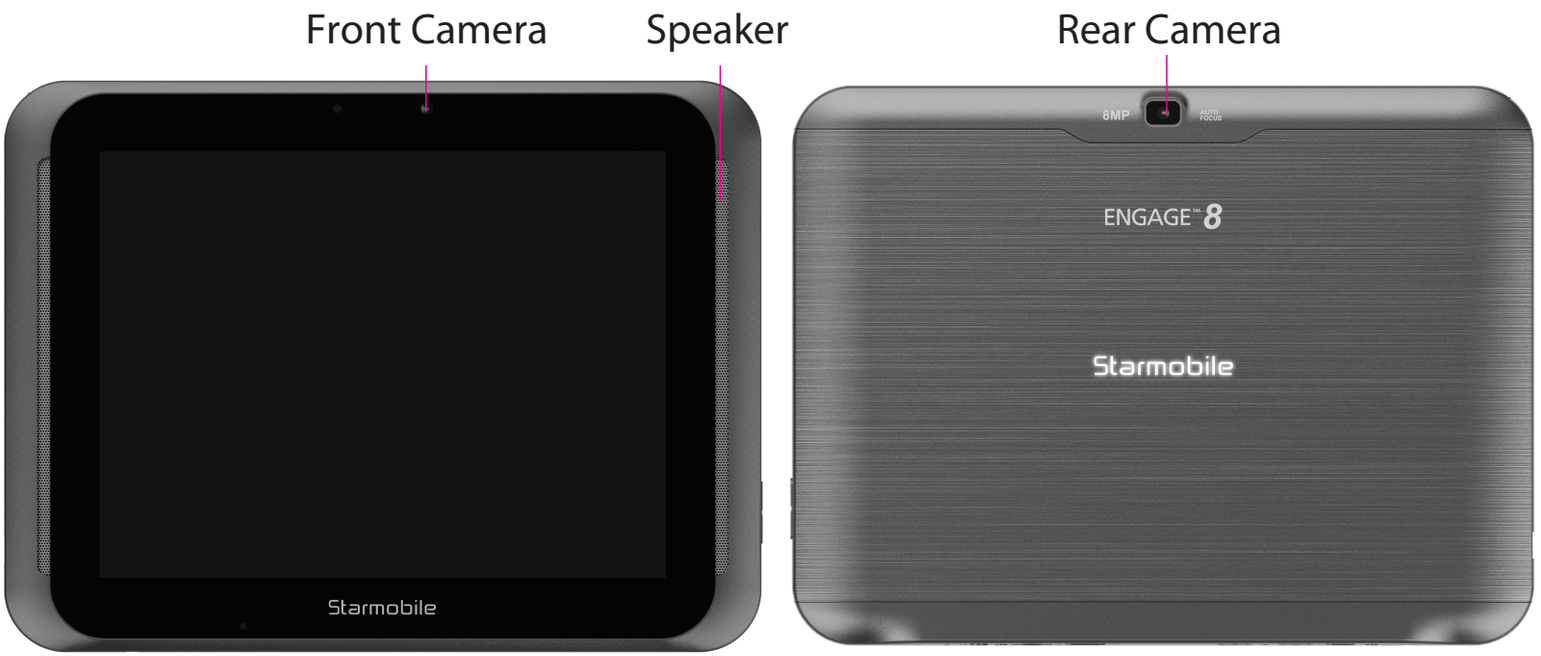
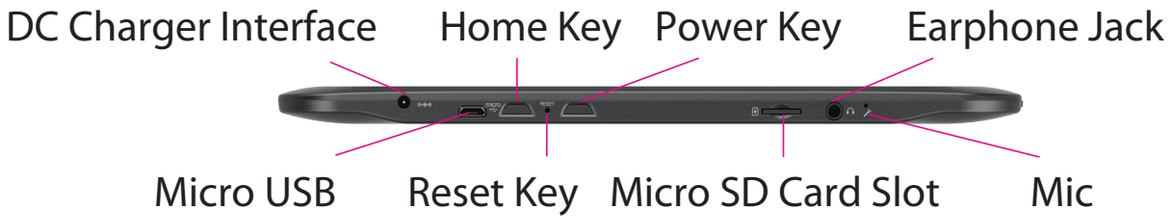
I. Important Reminders

1. Handle your ENGAGE 8 with care. Dropping or vigorously shaking the Starmobile ENGAGE 8 may damage the display.
2. Your ENGAGE 8 is optimized for touchscreen operation. Do not use any metal object as a makeshift stylus to prevent short-circuiting.
3. Take precaution against data loss by backing up your data, particularly before upgrading your ENGAGE 8 firmware. Starmobile is not responsible for any malfunction or damage due to unauthorized software upgrade or rooting of the device.
4. Direct hardware concerns/issues to Starmobile-accredited service centers. Do not attempt to disassemble the device on your own.
5. Clean your ENGAGE 8 using dry cloth. Do not use alcohol, thinner or benzene to clean the surface of the ENGAGE 8.
6. Do not disconnect your ENGAGE 8 while in the middle of formatting or uploading/downloading, as this may lead to errors in operation.
7. Operate your ENGAGE 8 as detailed in this manual to ensure proper usage. Starmobile is not responsible for flash damage caused by product malfunction or repair.
8. Keep your ENGAGE 8 away from liquids or foreign objects that may enter the unit and cause permanent damage.
9. Do not leave behind the ENGAGE 8 inside the car or use your ENGAGE 8 in extremely hot, cold, dusty, or humid conditions. This will affect tablet performance and will likely damage the unit.
10. Device specifications are subject to change and improvement without prior notice.

II. Tablet Overview





Power Key	Press and hold to switch on/off the device. If device is in use, press once to turn off screen backlight. If device is on sleep mode, press once to activate screen display.
Home Button	Press to exit current screen and return to home screen.

Back Camera Lens	8MP rear camera for image and video capture.
Front Camera Lens	2MP front-facing camera for image and video capture.
Microphone	Used for picking up voice or audio during recording.
Speakers	Used for playback of audio and video, notification alerts, and tones.
Charger Port	Allows you to connect the charger.
Micro SD Slot	Allows you to install memory card for additional storage.
Reset Button	Press and hold for 2-3 seconds to reset device.
Battery Status Indicator	Indicates state of battery: Blinking red light - low Red light - charging Green light – fully charged
Micro USB Port	Allows you to connect USB cable for data exchange.
Earphone Jack	Allows you to plug in an earphone

III. Quick Guide

1. You will first need to sign up for a Gmail account to fully utilize Google services in your ENGAGE 8, and download applications via Play Store. If you already have a Gmail account, you will only need to sign in to access the related Google features.
2. The Starmobile ENGAGE 8 comes with a special screen backlight control function that maximizes battery life. The screen backlight automatically powers off when the device is idle or on standby mode for a certain period of time. You can re-activate the screen by pressing the **power on/off key**.
3. In the event of an unresponsive touchscreen, you should shut down and restart ENGAGE 8. You can also reset the device by pressing the **reset button** located on the left side of the device, near the **home key**.

Note: *Running many applications simultaneously on your device can slow down processing speed.*

4. It is normal for your ENGAGE 8 to become warm during heavy use, particularly in the event of non-stop data transmission, when playing music, and activating Wi-Fi . In such conditions, your ENGAGE 8 is utilizing a significant amount of power which then generates heat. Rest your device after every three hours of heavy use to keep it running optimally. It is possible that device will become warmer during heavy use.
5. To maximize your device's battery life, follow these steps: reduce screen brightness to 30-50%, switch off Wi-Fi and data synchronization if not in use, and adjust device volume.

IV. Operating Instructions

1 Getting Started

1.1 Inserting your Memory Card

Your Starmobile Engage 8 supports Micro SD cards up to 32GB.

- Slide in the memory card onto the designated slot. Make sure that its gold chip is facing upward and that its beveled edge is properly aligned with the card slot.

1.2 Power on/Power off

Power on: Press and hold the power on/off key for three seconds, after which ENGAGE 8 displays the start-up logo and goes to the home screen.

Power off: Press and hold the power on/off key for three seconds to switch the device off.

Restart: Reboot your device by holding the Power button and hitting restart.

1.3 Charging

When your ENGAGE 8 prompts that battery level is low, charge it immediately using the provided charger.

Note: *Avoid leaving the charger on for more than 15 minutes after your ENGAGE 8 prompts you that the battery has been fully charged.Overcharging your battery will significantly cut down battery life and performance.*

1.4 Main menu

Click the icon in the home screen to view the main menu. Here you can access settings, music, and video playback, the web browser, and other applications you have installed in your ENGAGE 8.

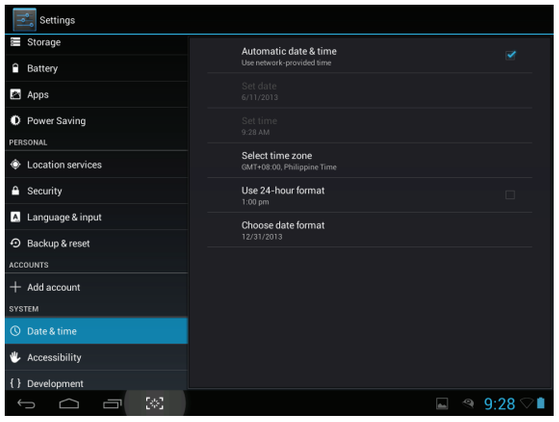
1.4

2 Settings

Click “Settings” in the main screen to enter the setting interface. Adjust settings according to your preferences.

2.1 Date and Time Setting

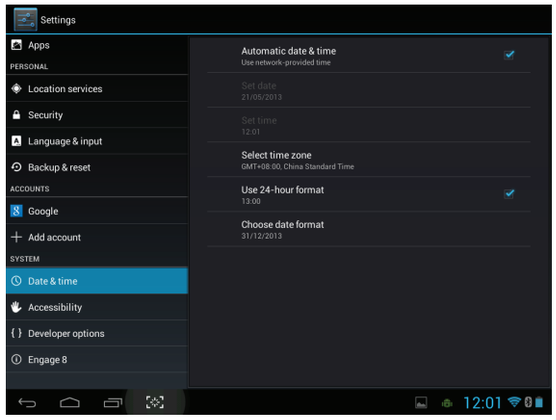
Click “Date & Time” under “Settings” to adjust the device date and time. Under this function, you will be able to set the date, time, time zone, and time and date format, among others.



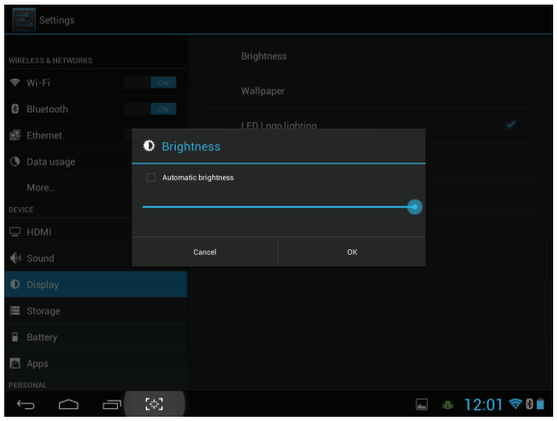
2.1

2.2 Brightness

Select “Display” under “Settings” and click “Brightness”. Drag the bar to adjust desired screen brightness.



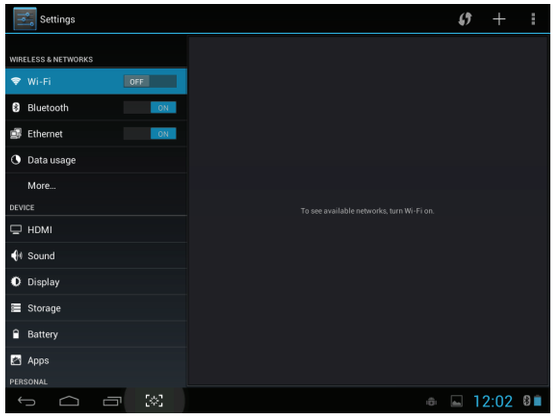
2.2.1



2.2.2

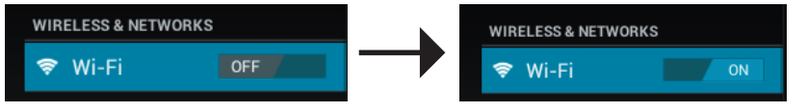
3 Wi-Fi

3.1 Enter the “Settings” menu, as shown in the photo below:



3.1

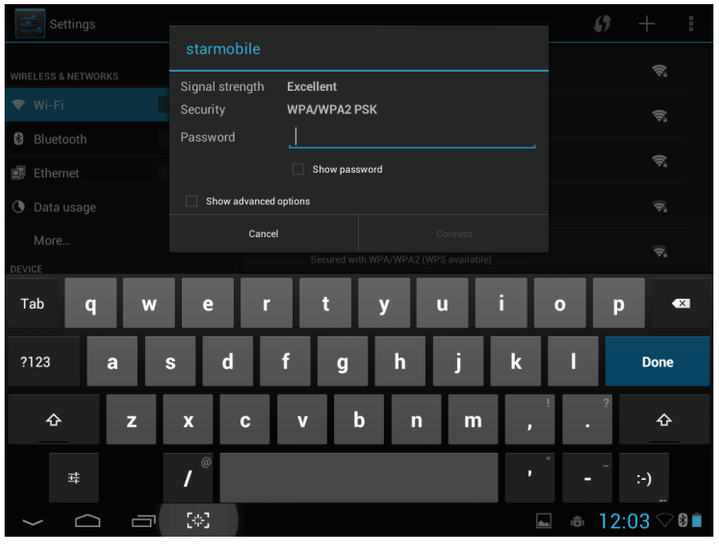
3.2 Select Wi-Fi to switch on the Wi-Fi function. It will change from Off to On by swiping across the button.



3.3 Once you've switched on Wi-Fi, the right side of the screen will display the available networks as seen below.

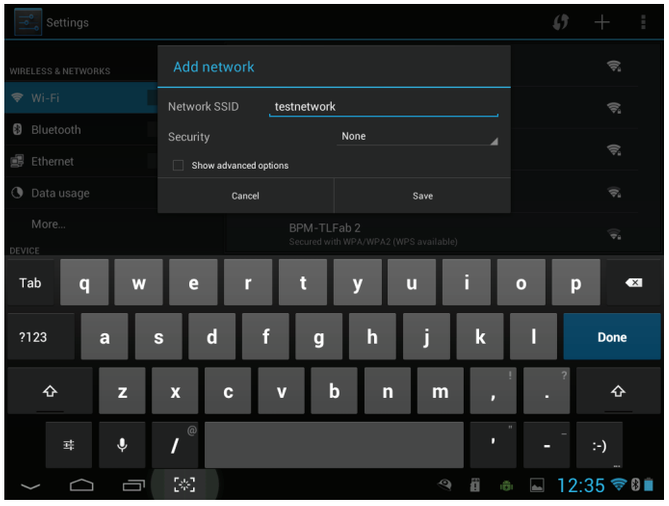
3.3

3.4 Select the network you want to connect to. If the network is open or free for public use, you will automatically be connected. If the network is secure, a pop-up window will then appear prompting you to type in the network password.



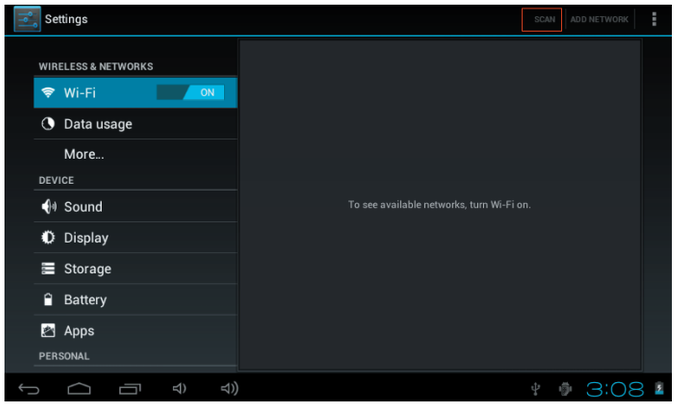
3.4

3.5 Click “Connect” after typing in the password. Your ENGAGE 8 will obtain the network IP address automatically.



3.5

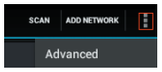
3.6 If your ENGAGE 8 does not automatically detect wireless networks to connect to, click ⋮ to scan for networks manually.



3.6

3.7 To add a network, click “+”, input the network SSID, security type, and password, then click “Save”. Select the name of the network when you want your ENGAGE 8 to connect to it.

3.7

3.8 Click ⋮ to access advanced Wi-Fi options 

. In this interface, you can modify network notification and sleep mode, as well as check the tablet's MAC address and IP address.

3.8

4 Managing Applications

4.1 Install Apps

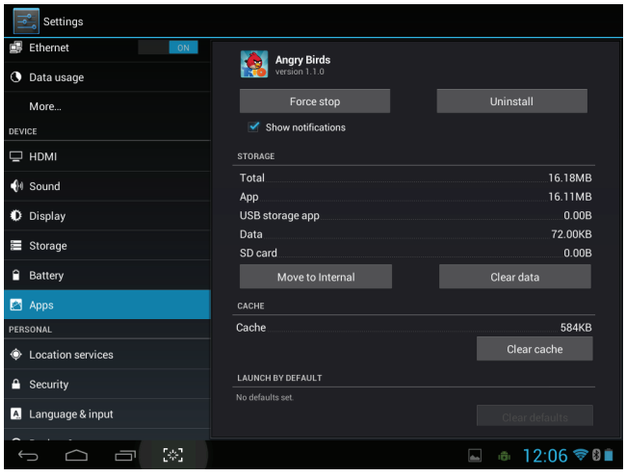
To install apps on the ENGAGE 8, click on Google Play and search for an app you

wish to download and follow the on-screen instructions. See section 12 for more instructions.

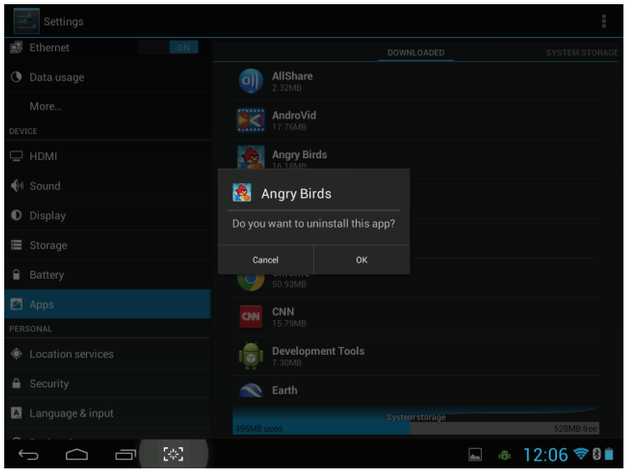
4.2 Uninstall Apps

You can uninstall applications by using the pre-installed application management software that came with your ENGAGE 8. To uninstall an application, go to Settings > Device > Apps, and select the application you would like to uninstall.

4.2.1



4.2.2



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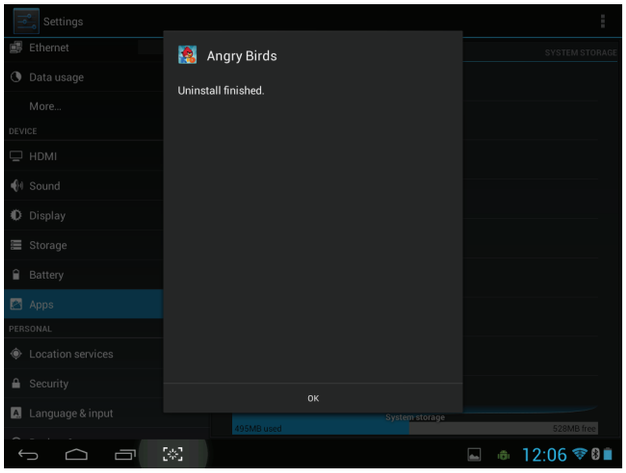


4.2.4

4.3 Data Usage

Data usage refers to the amount of data uploaded or downloaded by your device during a given period using 3G dongle. Depending on your wireless plan, you may be charged additional fees when your data usage exceeds your plan's limit.

To monitor your data consumption, adjust your data usage settings. First check your plan and determine what data limits may apply.

Note: *The usage displayed on the data usage settings screen is measured by your tablet. Your carrier's data usage accounting may differ. Usage in excess of your carrier plan's data limits can result in steep coverage charges.*

Data usage settings allow you to:

- Set the data usage level at which you'll receive a warning.
- Set a data usage limit.
- View or restrict data usage by app.

4.4. Sound

Configure your sound and notification settings

To set notifications alerts, go to “Sound” then select from the list of available tones. You may also set audio files stored in your micro SD card as your preferred notification tone. Click OK to save.

To set sound volume, go to “Volume.” Drag the indicator to adjust volume level.

4.5 Storage

Storage indicates the detailed memory consumption and free memory space of your device whether system or internal storage. You can also set the default storage where you want to save your pictures, music and other files. To do so, click **Preferred install location** and choose from the following options: Internal device storage, Removable SD card or Let the system decide.

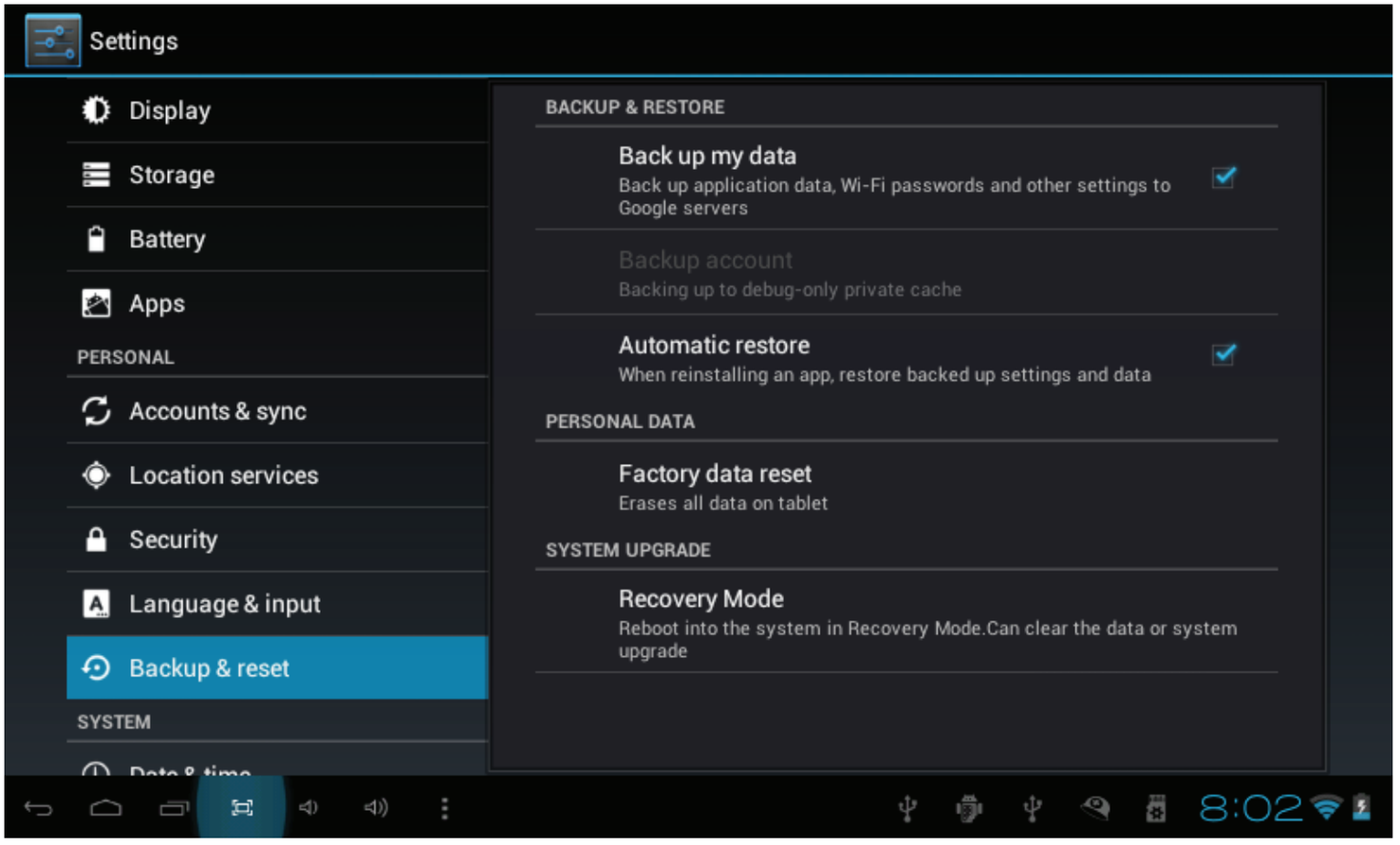
4.6 Battery

This functions displays the battery percentage and battery consumptions of your tablet.

4.7 Data reset

4.7.1 If your ENGAGE 8 malfunctions during use, you may select "Back up & reset" under the Settings menu to reset the data.

4.7.2 If your memory card is inaccessible or if you want to delete all files in the device, go to the Settings > Storage then click "Format SD card."



4.7.1 Back up and reset

5 Setup and Usage

5.1 Setting Up Your Tablet

The first time you turn on the tablet, you'll see a Welcome screen.

- To choose a different language, go to Menu > Settings > Personal > Language and input.
- To set up your tablet, touch Start and follow the instructions.

A series of screens takes you through the setup process. If you already have a Google or Gmail account, use your Gmail address and password when asked. If you don't have Gmail or any other Google Account, you may create one on www.gmail.com.

5.1.1 Why use a Google Account?

A Google Account lets you organize and access your personal information from any computer or mobile device:

- **Never lose your contacts again**. When you sign into your tablet with a Google account, all the contacts you associate with that account in the People application are automatically backed up. As a result, they're always accessible through your Gmail account from any computer.
- **Synchronize and back up everything**. Whether you draft an email,add an event to your calendar, or take a photo, your workgets backed up continuously by Google and synchronized with anycomputer where you use the same Google Account.
- **Access from anywhere**. Check your latest calendar, email, text messages, or social stream, wherever you are, no matter what computer or mobile device you're using.
- **Keep your information secure and available**. Google works round the clock to protect your personal data from unauthorized access and to ensure that you get it when you need it, wherever you need it.
- **Use other Google services**. Your Google Account also lets you take full advantage of any other Google apps and services that you may want to use, such as Gmail, Google, Maps, Navigation, Android Market, YouTube, Google Talk, Messaging, and many more.

5.2 Screen Control

Once you are finished setting up your tablet, the Home screen opens.
At the bottom of the screen, you'll find four Navigation buttons that will always be available.

Icon	Name	Description
	Back	Opens the previous screen you were working on. Once you've reached the Home screen, you can't go back any further in your history.
	Home	Opens the central Home screen. If you're viewing a left or right Home screen, this opens the central Home screen.
	Recent Apps	Press to view running applications
	Menu	Pop-up menu options

The Favorites tray is located just above the Navigation buttons:

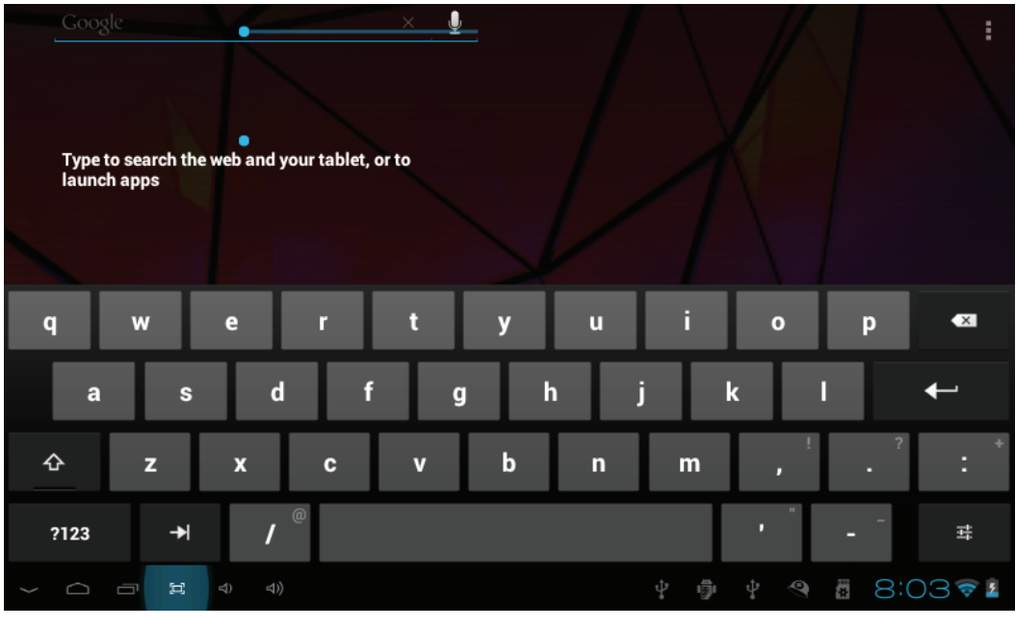
The app icons you keep in the tray remain visible on every Home screen.

The All Apps icon in the center is permanent. Touch it to see all your apps and widgets.

The middle of your Home screen can hold app and widget icons, plus folders.

- To open an app, folder, or widget, touch its icon.
- To see additional Home screens, swipe your finger quickly left or right.

At the top of the screen, you'll see something like this:



5.2 Google Search on the top of the screen

Status icons on the lower right tell you which apps have sent you notifications; for example, that a message has arrived, or it's time for a meeting.

- To see your notifications, swipe your finger down from the top of the screen.

System icons on the right display the current wireless and network connection strength, battery level, time, and more.

The **Google Search** option just below the status and system icons lets you search within your tablet or on the Internet.

5.3 Changing the Wallpaper

Wallpapers are images that take the place of the default background for your Home screens. To customize your wallpaper:

- Touch & hold anywhere on a Home screen that's not occupied. A list of options appears.
- Select a wallpaper source:
  - o Gallery: displays pictures that you've taken with your Camera or downloaded to your device
  - o Live Wallpapers: displays a scrolling list of animated wallpapers
  - o Wallpapers: displays thumbnails of default images. Touch a thumbnail to see a larger version.
- For wallpapers selected from the Gallery, you will be asked to crop out the desired portion of the image before setting it as your wallpaper.

5.4 Touch & Type

Touch or tap to manipulate icons, buttons, menus, the onscreen keyboard, and other items on the touchscreen. You can also change the screen's orientation.

To select or activate something onscreen, touch it. To type something such as a name, password, or search terms, just tap where you want to type. A keyboard pops up that lets you type into the field.

Other common gestures include:

- **Touch & hold**: Touch & hold an item on the screen by touching it and not lifting your finger until an action occurs.
- **Drag**: Touch & hold an item for a moment and then, without lifting your finger, move your finger on the screen until you reach the target position. For example, you can drag to reposition shortcuts on the Home screen.
- **Swipe or slide**: Quickly move your finger across the surface of the screen, without pausing when you first touch (so you don't drag something instead). For example, you can slide a Home screen left or right to view the other Home screens.
- **Double-tap**: Tap quickly twice on a webpage, map, or other screen to zoom. For example, double-tap a webpage in Browser to zoom in, and double-tap again to zoom out.
- **Pinch**: In some apps (such as Maps, Browser, and Gallery), you can zoom in and out by placing two fingers on the screen at once and pinching them together (to zoom out) or spreading them apart (to zoom in).
- **Rotate the screen**: On most screens, the orientation of the screen rotates with your device as you turn it. You can change this in Display setting.

5.5 Using the Lock Screen

To protect personal information, you can adjust your tablet's lock settings:

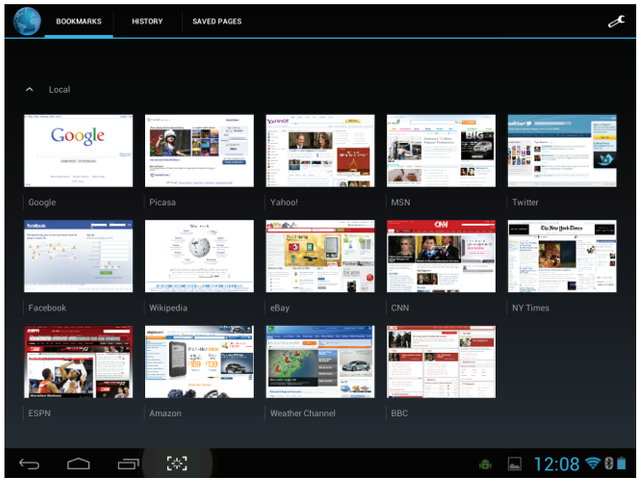
1. From the Home or All Apps screen, touch the Settings icon .
2. Scroll down and touch **Security**.
3. Touch **Screen lock**.
4. Touch the type of lock you'd like to use.

After you set a lock here, a lock screen displays whenever your screen wakes up, requesting the pattern, PIN, or other specified key.

6 Connecting to the Internet

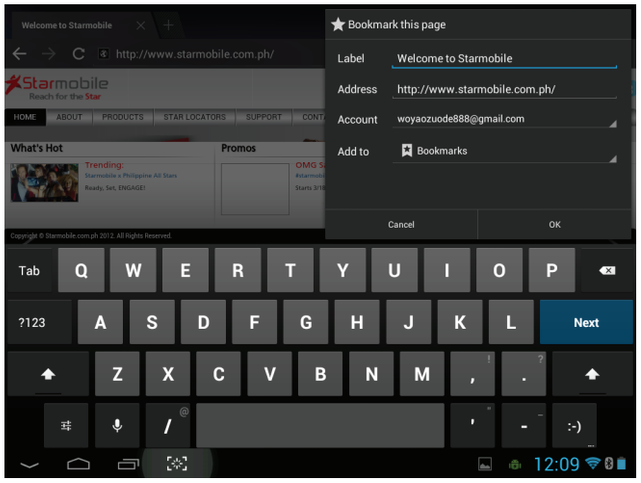
6.1 Once your ENGAGE 8 is connected to a Wi-Fi or 3G network, you can open the browser and input web addresses to access the Internet.

6.2 Click the ★ icon to access your bookmarked websites and browsing history. Select the web page you would like to open from the list. To save a web page to your bookmarks, click ☰ and select "Add".



6.2.1

To save a web page from history to your bookmarks, click ★ and select "OK".



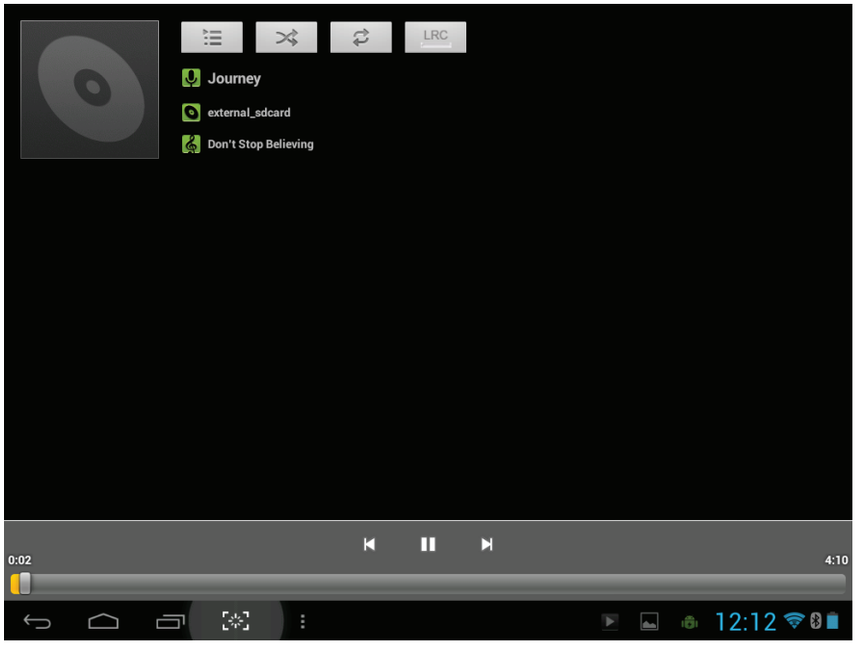
6.2.2

VI. Apps and Functions

1 Audio and Video Playback

1.1 Audio Playback

Click "Music" in the main menu to enter the audio playback interface. You will be shown a list of available audio files which can be played on your ENGAGE 8. Click on the title of the audio file to play it. Click the icons in the audio playback interface to play/pause/rewind/fast forward the audio file, and to increase/decrease volume.



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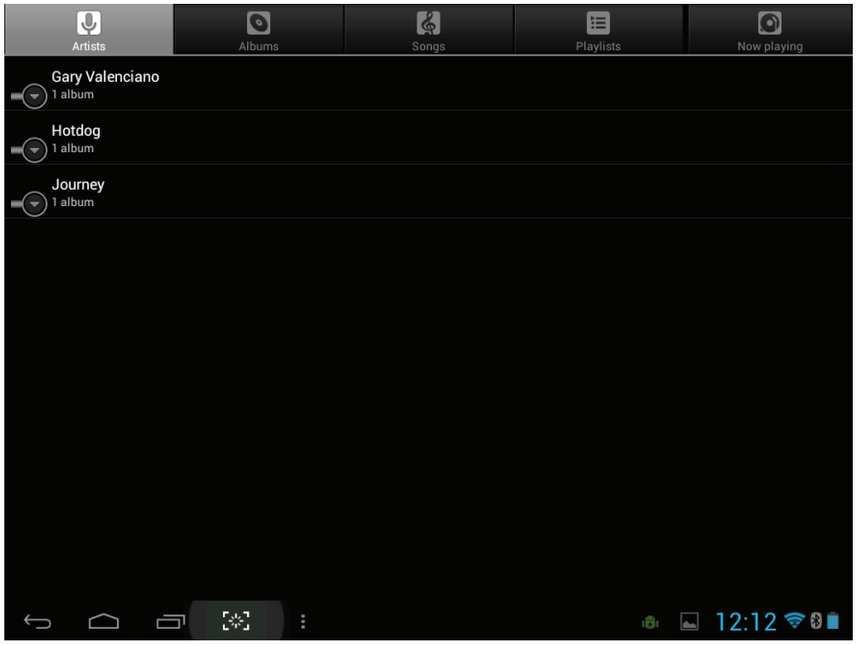
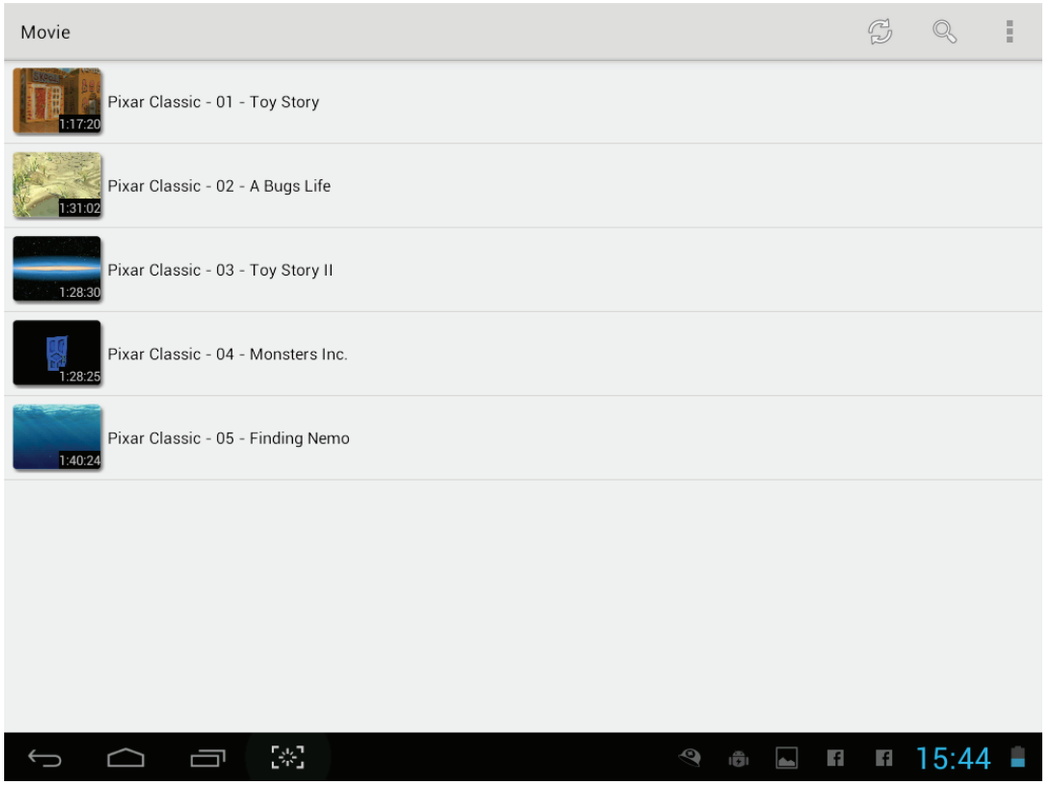


1.1.2

1.2 Video Playback

Click "MX Player Pro" in the main menu to enter the video playback interface. You will be shown a list of available video files which can be played by your ENGAGE 8. Click on a thumbnail to play your selected video. While in the video playback interface, you can tap the screen to access icons which can play/pause the video, increase/decrease volume, adjust screen size and skip to next/previous video file.



1.2

Note: *Your Starmobile ENGAGE 8 is equipped with a built-in HDMI output so you can view HD movies from your tablet on your LCD TV. Refer to Section 10.4 for instructions on how to use this function.*

2 Viewing Your Photos

Click "Gallery" in the main menu to view the list of available albums in your ENGAGE 8. Select and click the album you want to view. The screen will display thumbnails of the available photos, which you can then select to view full-size.

While viewing the selected photo, you can tap the screen to access icons which will let you zoom in/out, skip to next/previous picture, rotate picture, and delete picture.

2.0

3 3G USB DONGLE

Your ENGAGE 8 can be used with an external 3G USB dongle. Plug in USB dongle via the supplied On-The-Go (OTG) cable. Wait 1-2 minutes for the modem to load. Make sure to set Display Time Out (found in **Settings**) to 2 minutes or longer. Once detected, a signal bar will appear on the lower right side of the screen beside the battery icon. Blue bar signals that your ENGAGE 8 has been connected; Gray bar indicates insufficient load balance.

For a list of compatible modems for your ENGAGE 8, go to Settings > Under Wireless & Internet > More > Supported Dongles List or visit www.starmobile.com.ph or email info@starmobile.com.ph.

4 Camera

Click "Camera" in the main menu to activate.

4.1 Camera

If the cursor is positioned accordingly , your ENGAGE 8 is in Camera mode.
Click to take a picture.
Click to set white balance.
Click to select the rear or front camera.

4.2 Video

If the cursor is positioned accordingly , your ENGAGE 8 is in Video mode.
Click to start filming a video.
Click to restore to default settings.
Click to select the rear or front camera.

4.3 Panoramic Shots

If the cursor is positioned accordingly , your ENGAGE 8 is in Panoramic mode.
Click to start taking panoramic shots.

5 Connecting with External Devices

5.1 Connect with PC

Connect your ENGAGE 8 to a PC via USB cable. The PC will then read two separate disks once ENGAGE 8 is connected successfully. The first disk will be the MicroSD card and the second disk will be the built-in memory.

5.2 Use of OTG port

The Starmobile ENGAGE 8 supports devices in FAT32 format such as USB disks and MP3 players. To use, connect the device to your ENGAGE 8 directly or via USB.

Note: *The OTG port can also support USB mouse and keyboard.*

5.3 Applications

Your ENGAGE 8 comes pre-installed with third-party applications. Operating instructions are provided with the software and may be accessed for correct usage. Some applications may not be used in specific locations without network service.

5.4 HDMI

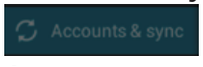
5.4.1 Prepare a Mini HDMI cable

Prepare HDMI cable with a copper core and gold-plated terminal. If you want 1080P HD output for your ENGAGE 8, the HDMI cable must comply with HDMI 1.4 standard.

5.4.2. Connection

Plug one end of the HDMI cable to the display or LCD TV, and the other side of the cable to the HDMI port of your ENGAGE 8. The audio and video from your ENGAGE 8 will then be played on the display. While playing, images will appear on the screen of the external display, but not on the screen of your ENGAGE 8. Your ENGAGE 8 will only display control icons and the progress bar which will automatically be hidden after 10 seconds of inactivity.

6 Your Gmail Account

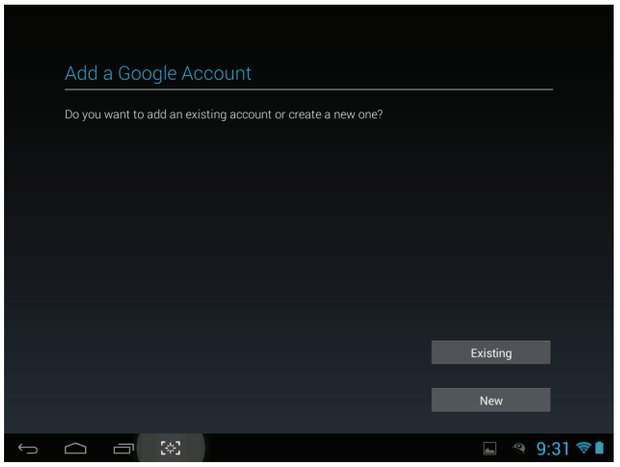
6.1 Select one of several Gmail-related applications in your ENGAGE 8 such as Gmail, Play Store, and Calendar. Alternatively, you can enter "Settings," select 

and then click

located at the top right corner of your screen. A pop-up dialog box with several account options will appear. Select

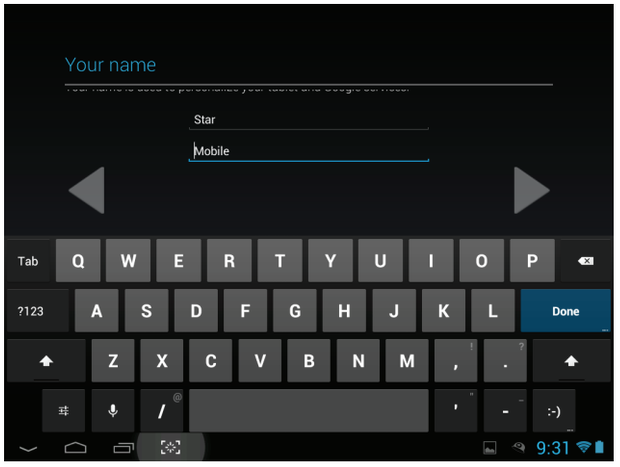
to add a Gmail account.

6.2 You will be prompted to add a Google account. Click Get a Google Account ,



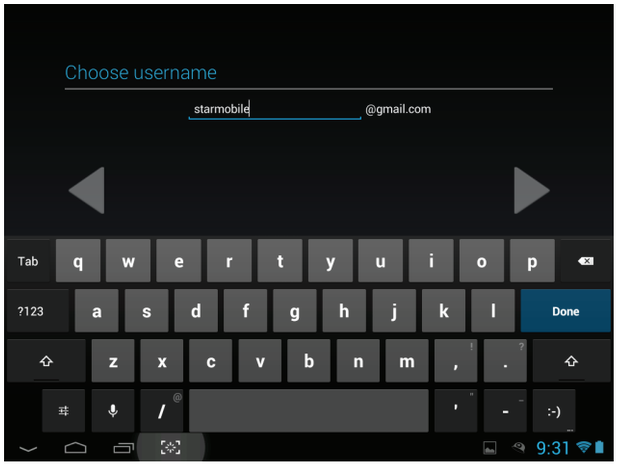
6.2.1

and then input your details. Once done, click Next .



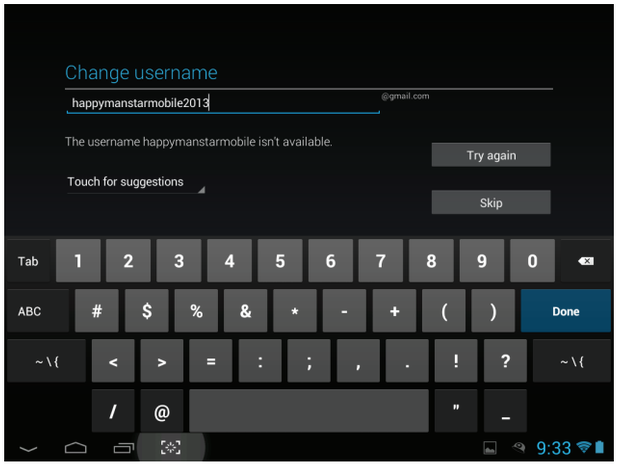
6.2.2

6.3 Create your Gmail address, then click Next . The system will verify if the email address is available.



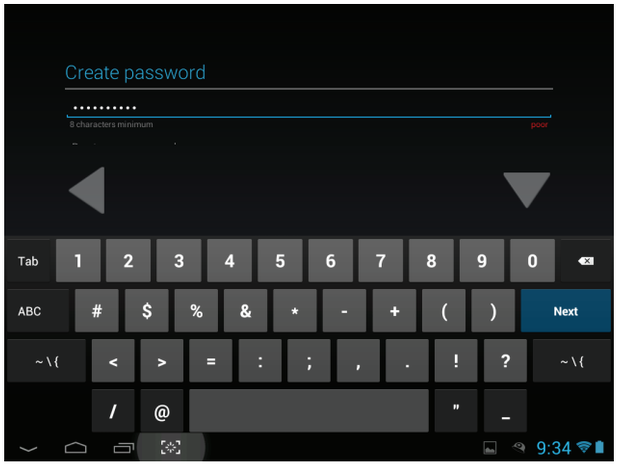
6.3

6.4 If the email address is not available, you will be prompted for a new user name.



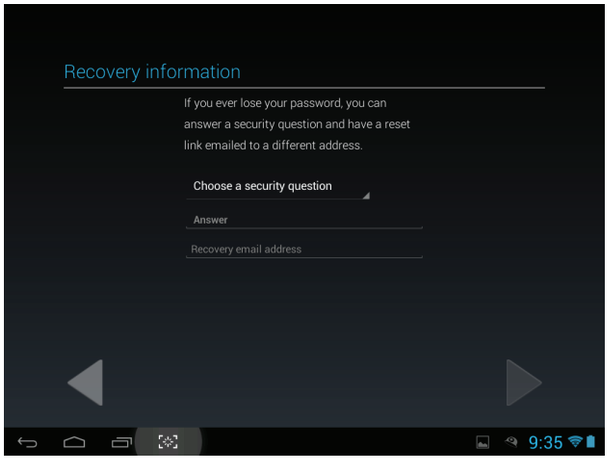
6.4

6.5 If the user name is available, you will be asked to create a password.



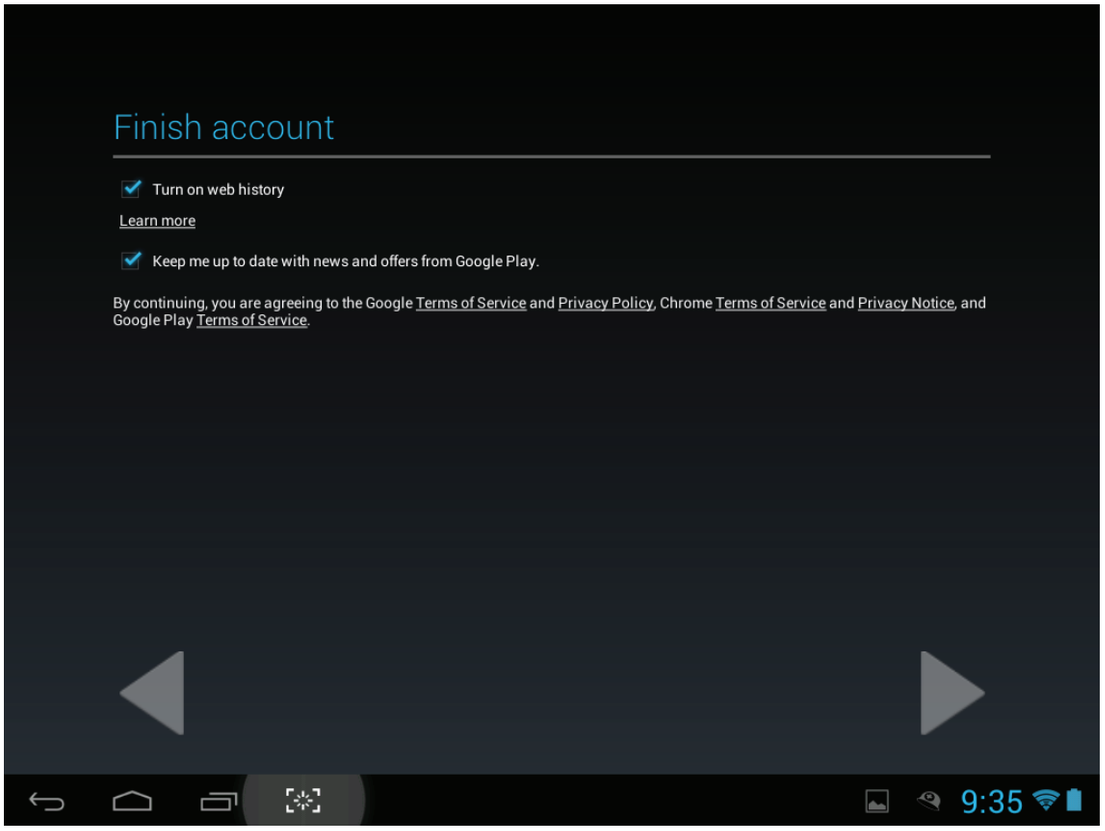
6.5

6.6 Once you've set the password, you will be prompted for account recovery information. This will help you retrieve your account in the event that you lose your password. Click next once done.


Recovery information
If you ever lose your password, you can answer a security question and have a reset link emailed to a different address.
Choose a security question
Answer
Recovery email address
9:35

6.6

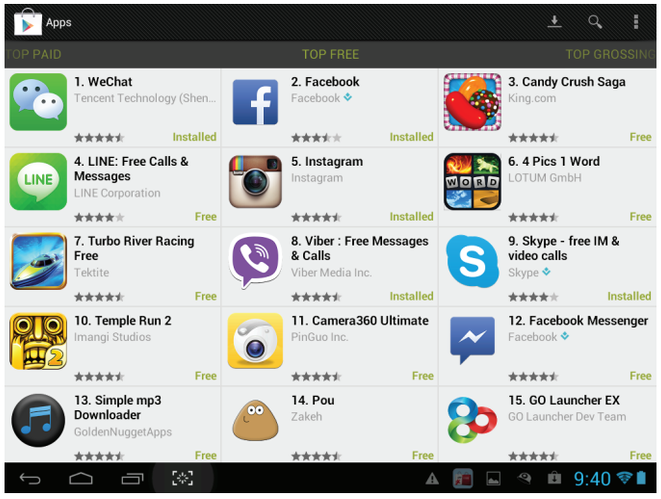
6.7 Click I accept then type in the authentication text to finish registering your Gmail account.


Finish account
Turn on web history
Learn more
Keep me up to date with news and offers from Google Play.
By continuing, you are agreeing to the Google Terms of Service and Privacy Policy, Chrome Terms of Service and Privacy Notice, and Google Play Terms of Service.
9:35

6.7

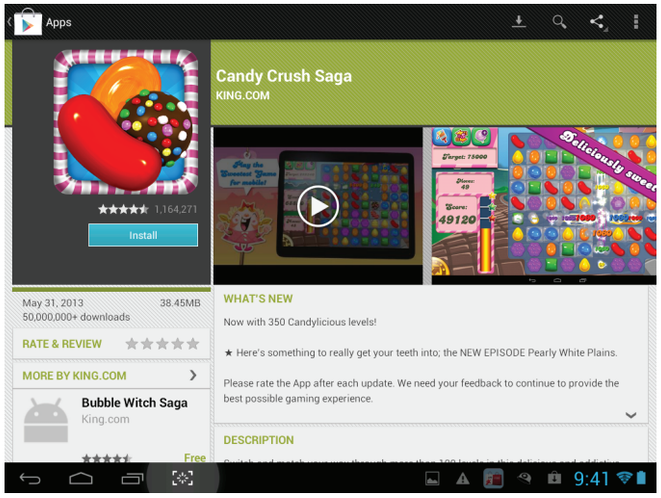
7 Google Play Store

7.1 Enter Google Play Store and choose the Apps you want to download. If, for example, you would like to install Basketball, you can search for it via Categories or by keying in its name/title in the search box.



7.1

7.2 Open the page of your chosen App, then click “Download”. A dialog box will appear. Once you click “Accept & download,” the App will be downloaded and installed on your ENGAGE 8.

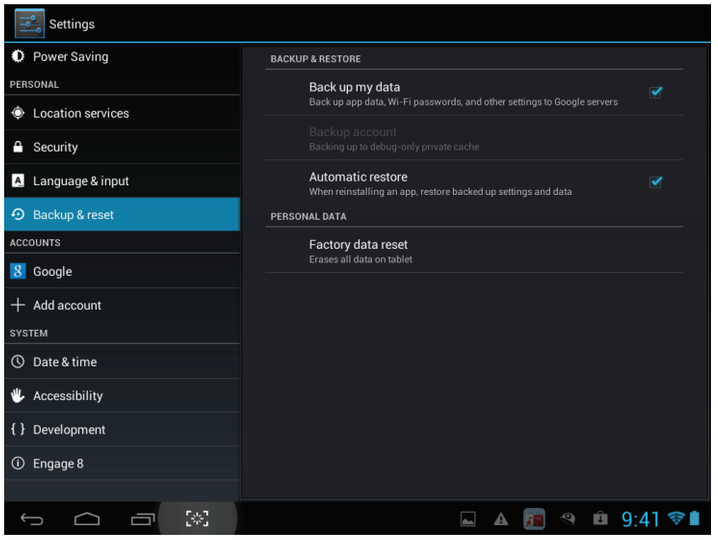


7.2

7.3 You can also access Google Play Store using your PC and the same Google account used for your ENGAGE 8. Search for the App you want to download. The App will automatically be synced to your ENGAGE 8 once it passes the compatibility test. Your ENGAGE 8 must be connected to Wi-Fi for the downloaded App to sync and be installed.

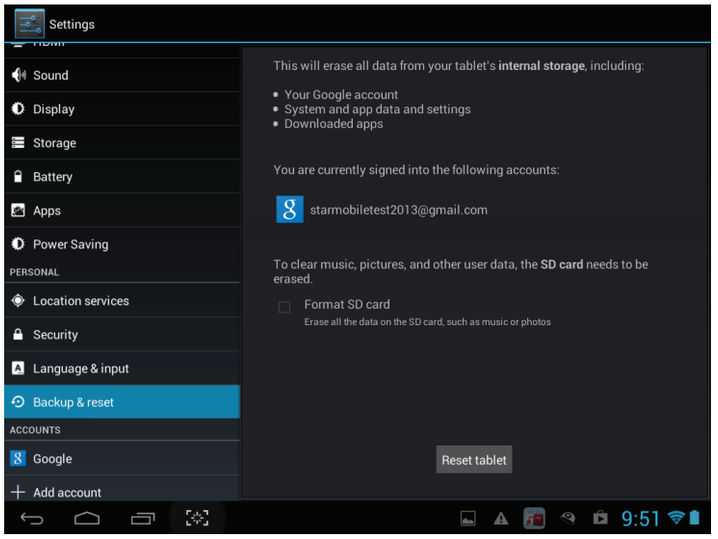
8 Data Reset

8.1 If your ENGAGE 8 malfunctions during use, you may select “Backup & reset” under the “Settings” menu to reset the data.



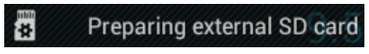
8.1

8.2 If you can’t access the disk or if you want to erase all files in the device, enter the “Storage” menu under “Settings”, and click “Format SD card”. The flash disk of ENGAGE 8 will appear as a dummy SD card.



8.2

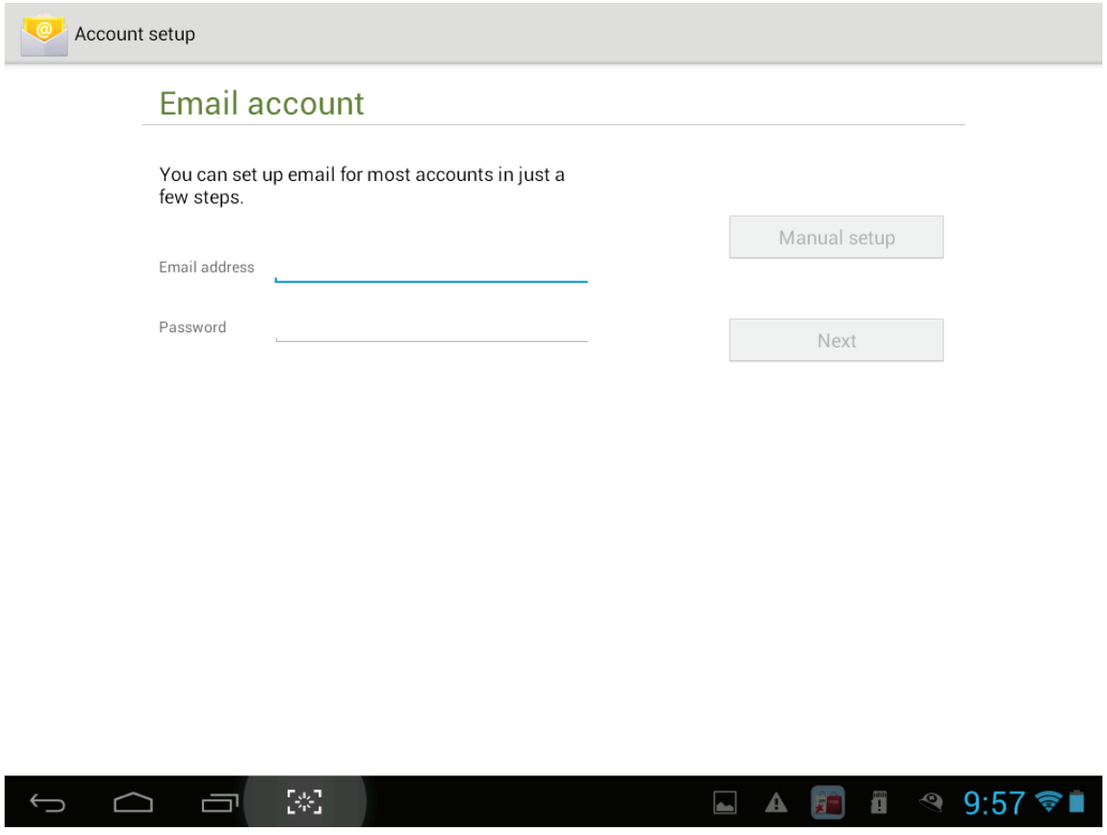
9 MicroSD Card

9.1 Your ENGAGE 8 will automatically detect a MicroSD card up to 32GB once installed and will prompt 

at the bottom of your screen. You can view the contents of the MicroSD card through File Manager.

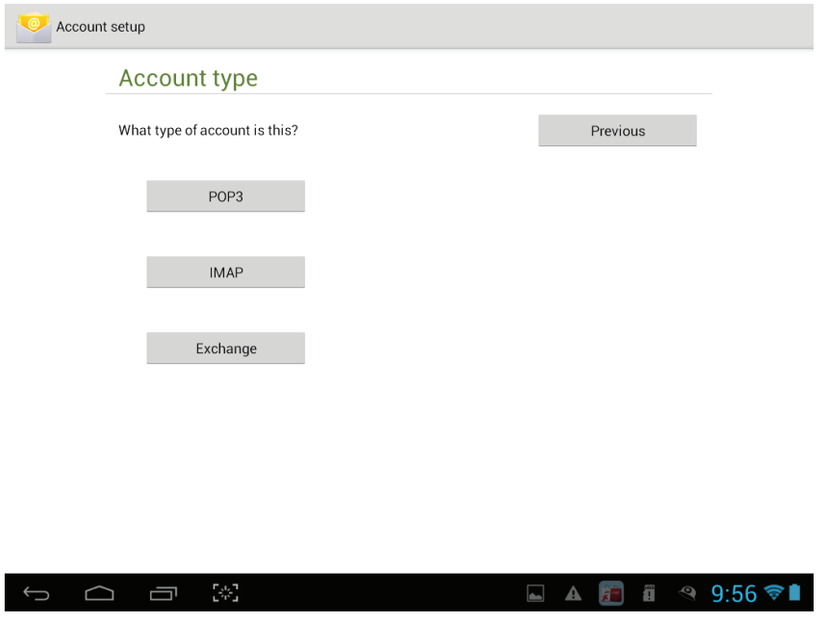
10 Email Settings

10.1 Select “Email”, then input your email address and password.

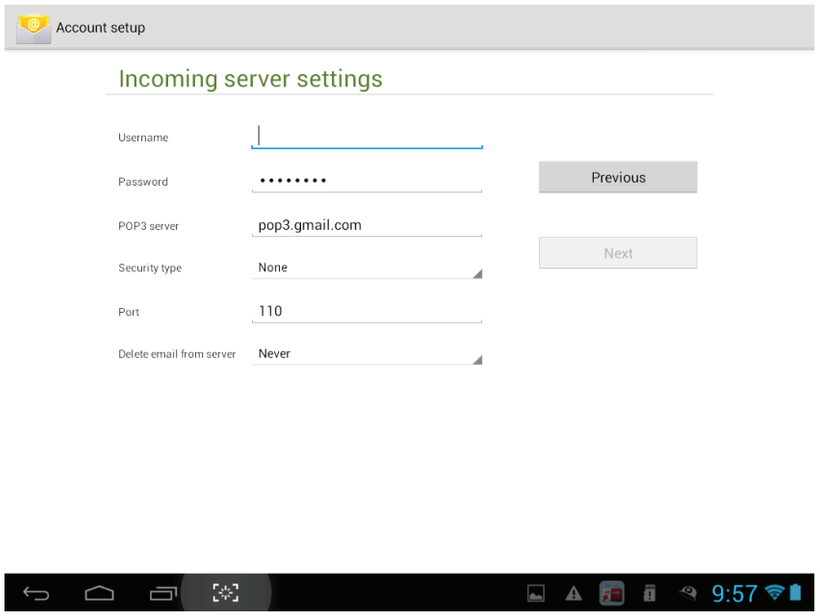


10.1

10.2 Set the Email server POP3 and IMAP. Network ports of different email servers will vary. The photos below are provided only for reference.



10.2.1

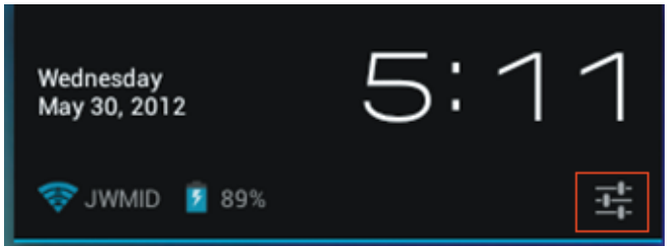


10.2.2

11 Task Bar

11.1 The Task Bar displays shortcuts and notifications from select applications, as seen in the photo below. Click on the shortcut or notification to launch the corresponding widget.

11.2 Click the Settings icon in the Task Bar to open the Settings menu and make changes as desired.



11.2

VI. Connecting to Networks and Devices

6.1. Portable Wi-Fi hotspot

The tethering & portable hotspot settings described below allow you to share your data connection. To view these settings:

- From a Home screen or All Apps screen, touch the Settings icon.
- Under Wireless & Networks, touch More > Tethering & portable hotspot.

VII. Troubleshooting

To troubleshoot possible concerns when using your Starmobile ENGAGE 8, please refer to the following table.

Possible Concerns	How to Fix
Long start-up	Starting ENGAGE 8 for the first time usually takes some time. During system upgrades, it takes about 2-3 minutes to install preloaded application software. The unit will be faster on the next reboot.
Unable to connect to Wi-Fi	• Check whether the wireless router is working. • Check whether your unit is near the wireless router, or if there are walls or barriers that hamper the signal from wireless router. • Check whether the user name and the password are correct.

The unit feels warm	Operating various programs at the same time or high brightness settings may cause te device to get warm. Rest your device after every three hours of heavy use to keep it running optimally.
System Failure	Installing a 3rd party program may result in faulty operation. Press the RESET button to reboot the system.
Unable to login to your email account	• Check whether the device is connected to the Internet. • Check if email settings are correct.

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